

Call Centre Hotel



“How can we help you?”

- Available for hire for short or long term tenure
- Highly cost-effective and scalable
- Hot-desk facility to support multiple teams / operations
- Ideal for telesales and telemarketing
- BCM recovery centre and facilities
- Virtual PA and phone answering service
- Multi-channel communication by voice, email and text
- Configurable for your evolving requirements
- 24x7 secure access
- No large, initial capital outlay

In today's testing economy, you're likely to be looking at developing your revenue streams, whilst minimising capex. Call Centre Hotel could be the ideal solution if you want to outsource any of your operations, provide or expand a customer support function, set up a telesales operation or other tactical operation – or if you simply need desk space.

With a highly developed, fully scalable call centre and IT support capability, hiring seats at Call Centre Hotel presents a truly cost-effective solution. It offers leading IT systems and telephony plus managed support in a secure environment. You can also take advantage of 24 hour operation and recovery facilities so you can support all your customers and staff, around the clock.

“A great opportunity for organisations to improve their customers' experience and provide differentiated service, without the need for a large, up-front capital investment or high start-up costs”

(Source: DMG Consulting)

