

IT Outsourcing



Our IT services:

Connectivity & configuration

Application support incl. email integration on BlackBerry and Nokia

Remote server monitoring/support

Remote desktop management

Secure operations

Firewall/Network management

Anti-virus and SPAM protection

Fixed Line and VoIP telephony support

ISDN support

Our key capabilities:

- 10 years experience in hardware, software, configuration and support
- Best-of-breed technologies, incl. SmartDesk customer applications
- 85% 'First Time Fix' (FTF) support model
- Certified industry qualifications - CCNA, MCSE, CCNP, CNE, Dell and HP accreditations
- Bespoke training capability: 'Train the Trainer'

The weak economy has led to a strong focus on rapid ROI, with IT solutions that can be implemented quickly, and where the impact on profitability can be easily assessed. This is where outsourcing to CTL Europe can give you a big advantage.

CTL Europe has close to 10 years' experience in IT outsourcing, providing an integrated range of IT solutions, telephony and support for the likes of Bank of America, local government and Tiscali.

Our goal is to reduce your workload, so you're able to focus on what you're best at. We look for new efficiencies in how to run your IT and can provide a fully dedicated service, support and trouble-shooting package to keep your critical IT systems and operations performing 24x7 - and your end users happy.

By providing the right level of support when you need it, and charging on this basis, you're able to benefit from demonstrable cost savings as well as performance improvements.

